# BY THE NUMBERS

2021



# MEMBERS AND ENGAGEMENT

1,556,762

Members of the National Association of REALTORS® (an all-time high)

10,000

registered for this year's REALTORS® Conference & Expo

3,540

views for August's iOi Summit Pitch Battle competition (won by next generation furniture and home décor rental service, Feather)

1,666

registered for AEI (an NAR record)

924,814

Right Tools, Right Now offers taken across **605** unique program products and services

12,100

Facebook views for NAR 360 in April (roughly 2,000 REALTORS® attend annually in person)

3,200

Facebook views for iOi's Leadership Live (in-person attendance was 450)

4,800

registered for NAR's Commercial Real Estate Forecast Summit (part of a quarterly summit series

(part of a quarterly summit series implemented this year by NAR's Research Team)

**\$27.5 MILLION** 

in savings for **311,753** NAR members who participated in RTRN (a member-support program reinstituted in response to the COVID-19 pandemic)

15,000

registered for the virtual REALTORS® Legislative Meetings in May (in-person attendance averages around 9,000)

6,300

online views for Leadership Summit's Market and Legislative Outlook session (in-person attendance was 1,200)

#### **172 BILLION**

reached through NAR's national and local earned media communications in 2020 (a 36% increase from 2019)



## 36,000+

members using Photofy on social media

(allowing REALTORS® to capitalize on the power of NAR's consumer advertising campaign assets)

## 2,552

REALTORS® served on an NAR committee in 2021

# 1,608 lb

of food donated from REALTOR® groups through NAR's partnership with the Food Recovery Network (the equivalent of 1,340 meals)

## 10,000

nationwide brokerage companies partnered in RPR's 'Broker Tool Set' program (which offers broker/ owners & managers resources to

enhance their brand value and

increase profitability)

1,200

hours cumulatively spent by **50** Governance Game Changer Presidential Advisory Group (PAG) members to develop the group's final recommendations (all of which can be viewed at govpag.realtor) 530

Executive Outreach Program requests completed throughout 2020 and 2021

340,000

90-day users on Realtors Property Resource® (an all-time record)

40,500

followers of the 'REALTORS® are Good Neighbors' Facebook page (a 30,000-follower increase from one year ago)

800,000

members who've cumulatively saved more than **\$75 million** from one or more products offered through the REALTOR Benefits® Program

(NAR's official member benefits resource, delivering unique offers created specifically for REALTORS®)

#### 1 MILLION

active commercial listings on RPR Commercial (which has seen a 125% increase in commercial listings since 2020 Q1)

\$800,000+

raised at the REALTORS® Relief Foundation 20<sup>th</sup> Anniversary Commemorative Event (the annual campaign, Hope Rising, has raised more than **\$8.1 million** in 2021 and is on pace to hit its \$8.5 million goal by year's end, ensuring the RRF can continue providing shelter and security to the victims of national disasters)



# **PROFESSIONALISM AND AWARDS**

235,000

REALTORS® hold an NAR Credential 90,000+

REALTORS® currently participating in NAR's C2EX program

(Commitment to Excellence)

# 100+ AWARDS

earned by NAR and staff since early 2020

# **DIVERSITY, EQUITY AND INCLUSION**

27,800+

views of NAR's Implicit Bias Training video

28,000

NAR members who have visited Fairhaven, NAR's interactive fair housing training resource

26,284

REALTORS® hold the AHWD certification

(8.646 earned since 2020)



2021 | NAR BY THE NUMBERS

# **ADVOCACY**

#### **10.2 MILLION**

consumers who are part of NAR's Consumer Advocacy Outreach database

#### 1,900+

contacts by NAR's Federal Political Coordinators (FPCs) in 2021

#### 929

in-person or virtual meetings held between FPCs and Members of Congress in 2021

#### 709

FPC interactions with Members of Congress since district work periods began in July

#### 100%

of new Members of Congress have met with NAR's advocacy team and/or FPCs

#### 475,716

RPAC investors participated in the 2020 Election Cycle (an RPAC all-time record)

### \$78,526,031

raised through RPAC during the 2020 Election Cycle

#### 36%

national RPAC participation, a **4% increase** from this time last year (RPAC is on pace to exceed its 37%-member participation goal for the first time)

#### **OVER \$4 MILLION**

dispersed to Democrats (51%) and Republicans (49%), in the last election cycle (RPAC remains the most bipartisan major political action committee in America)





# CONSUMER ENGAGEMENT

#### **3 BILLION**

impressions of NAR's 'That's Who We R' national consumer advertising campaign in 2020 (2.4 billion impressions garnered in the first nine months of 2021)

179,000+

views of NAR's "First Time Buyer" television series during its inaugural season (earning the program a renewal and a second season)

# **TECHNOLOGY**

5

REACH technology growth programs across 3 continents (programs in Canada, the United Kingdom, and Australia, in addition to commercial and residential U.S. REACH programs)

#### 150

top technology firms scaled through NAR's strategic investment arm, Second Century Ventures, and its tech accelerator, REACH

#### 600,000+

members annually who use products and services from SCV and REACH companies (resources which have delivered \$60 million in savings to America's REALTORS®)

30,000+

members of the REACH insight panel

# NAR AND THE U.S. REAL ESTATE INDUSTRY

2

consecutive years NAR has been named a "Great Place to Work" by the *Great Place to Work Institute* 

84%

of employees said NAR is a "great place to work" in 2021

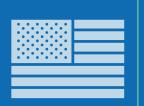
(compared to **59**% of average U.S. employees)

\$93,800

is injected into the economy each time a house is sold

American real estate accounted for \$3.83 trillion in economic activity in 2020 (that means our industry represents roughly 18.3% of annual U.S. GDP)

NAR research found the U.S. facing a **6 million**-unit housing shortage



NAR continues working with lawmakers in D.C. to secure policies that incentivize development, ease supply chain constraints, and ensure housing is part of a comprehensive national infrastructure strategy.

